



### **Service Operator Call Automation System.**

**Field:** Industrial Computing

**Description:** Design and develop a system that allows to call a production operator through an android terminal or others

**Context and problem:** DAS-ERP has a MES (Manufacturing Execution System) that allows you to collect production events in real time (who does what and when?)

Among these events, mention is made of the call of the service operators (controller, maintenance agent, etc.) We want to develop a system that can detect these calls in real time from an android terminal or other attachments at the service operators

**Expected work:**

Design and develop a system that communicates with the production terminals (DAS-MES) and allows the detection of calls from production operators to real-time service operators

Design a communication protocol that adapts with the industrial environment

Develop a dashboard that allows the monitoring of calls in progress

**Required Education Level:** BAC+5 or BAC+3

Send your CV to

1. rh@logidas.com and to
2. nihel.benyoussef@ieee.org

Please mention in the email's subject: «Your Name - IEEE internship - LOGIDAS»