Service Operator Call Automation System.

Field: Industrial Computing

Description: Design and develop a system that allows to call a production operator through an android terminal or others

Context and problem: DAS-ERP has a MES (Manufacturing Execution System) that allows you to collect production events in real time (who does what and when?) Among these events, mention is made of the call of the service operators (controller, maintenance agent, etc.) We want to develop a system that can detect these calls in real time from an android terminal or other attachments at the service operators

Expected work:
Design and develop a system that communicates with the production terminals (DAS-MES) and allows the detection of calls from production operators to real-time service operators
Design a communication protocol that adapts with the industrial environment
Develop a dashboard that allows the monitoring of calls in progress

Required Education Level: BAC+5 or BAC+3

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